

In Partnership with AATBS a Triad Company:

MANAGING HIGH-RISK PATIENTS THROUGH TELETHERAPY

On- Demand: Self-Paced Video Format

COURSE DESCRIPTION

This course discusses the emergence of telehealth in the treatment of patients with behavioral health issues. It provides discussion concerning special considerations when using this method in treating high-risk patient populations. The presenter will discuss standard of care issues. The presenter will examine specific high-risk populations and risks associated. The presenter will identify the importance of documentation including informed consent. The presenter will discuss the importance of safety precautions and will provide a case example as a method to illustrate this. Additionally, licensure and location will be discussed as well as general termination issues.

LEARNING OBJECTIVES



Identify the changing landscape of treatment through telehealth



Discuss ways to explore the importance of being aware of rules and regulations



Examine the importance of documentation and informed consent in telehealth




Discuss high-risk patient populations

Course Instructor: Kristen Lambert, JD, MSW, LICSW, CPHRM, FASHRM

Kristen Lambert is the Healthcare Practice and Risk Management Innovation Officer at Trust Risk Management Services, Inc. (TRMS). She developed a comprehensive risk management program for Allied Health Professionals nationwide. Before joining TRMS in 2019, she led risk management for professional lines at a global insurance company, focusing on behavioral health providers, psychiatrists, and allied health professionals. Kristen's background includes working as a defense attorney in Boston, representing various medical entities, and starting her career as a clinical social worker in inpatient and outpatient settings. She holds a Juris Doctorate from the Massachusetts School of Law, a Master's of Social Work from Springfield College, and a Bachelor of Arts from the University of Massachusetts. Kristen is a member of the bars of Massachusetts and Connecticut, a Clinical Social Worker in Massachusetts, and a Fellow of the American Society of Healthcare Risk Management. She has published extensively and presents nationally and regionally on legal and risk management topics.

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